

OUR *TEN* COMMITMENTS TOGETHER



The 1st UNI Telecom World Conference developed a clear but concise action programme for the workers in the Telecom Sector to ensure we make a real difference to the way the telecom industry is being run. This action programme is in the form of commitments between UNI Telecom and affiliate unions. These are our commitments together to ensure that we put the *structures* in place that we need, that we *communicate* between each other and that we all take *action* to implement *UNI Telecoms for the Long Run*.

What We Stand For...

Universal Services



UNI Support

* UNI Telecom commits to develop leverage actions and support affiliates with alliance building and political action on regulation, privatisation and trade issues.

Affiliate Goal

* Affiliates commit to support UNI campaigns and to build leverage actions.

Quality services, quality jobs



UNI Support

* UNI Telecom commits to develop leverage actions and campaigns to build member mobilisation, such as customer service week and organising rights in mobile.

Affiliate Goal

* Affiliates commit to support UNI campaigns and to build leverage actions and member mobilisation.

Financial Disclosure & transparency



UNI Support

* UNI Telecom commits to develop leverage action and support shareholder actions on; accounting standards, executive compensation and multinationals.

Affiliate Goal

* Affiliates commit to support UNI campaigns and to build leverage actions and shareholder actions.



Building Our Unions At Multinational Employers...

☎ Global Agreements



UNI Support

* UNI Telecom commits to work with affiliates to establish and implement global agreements.

Affiliate Goal

* Affiliates commit to support UNI's efforts to organise global agreements and to make them work.

☎ Multinational Union Alliances



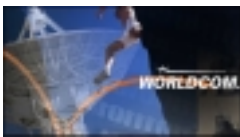
UNI Support

* UNI Telecom commits to provide infrastructure for multinational union alliances to support affiliates organising and bargaining activities in multinational companies.

Affiliate Goal

* Affiliates commit to sharing information on multinationals and to participate in UNI multinational union alliance activities.

☎ Publicising good and bad behaviour



UNI Support

* UNI Telecom commits to publicise information on multinationals bad behaviour and trade union rights abuses.

Affiliate Goal

* Affiliates commit to provide information and support UNI campaigns on multinationals bad behaviour and trade union rights abuses.

Improving Communications Between Our Unions...

☎ Virtual Committees



UNI Support

* UNI Telecom commits to provide virtual committee infrastructure and support so affiliates can exchange information and communicate together.

Affiliate Goal

* Affiliates commit to provide information and support virtual committee activities.

☎ UNI Online



UNI Support

* UNI Telecom commits to develop projects and structures to ensure all UNI Telecom affiliates are online and able to communicate with each other.

Affiliate Goal

* Affiliates commit to assist the UNI Online projects.
* Affiliates commit to communicate Online.

☎ Global Bulletins



UNI Support

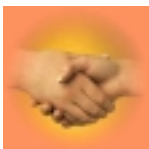
* UNI Telecom commits to publish bulletins every 2 weeks.
* UNI Telecom commits to distribute bulletins in 3 languages and to maintain a flexible and accurate address list.

Affiliate Goal

* Affiliates commit to provide information for bulletins once a month.
* Affiliates commit to distribute UNI Telecom Global Bulletins as widely as possible.

Solidarity...

☎ Solidarity Actions



UNI Support

* UNI Telecom commits to respond to solidarity requests within 24 hours.

Affiliate Goal

* Affiliates commit to respond to requests from UNI Telecom for solidarity action.